FEDEX STANDARD OVERNIGHT®
Default service used by RISC, unless otherwise specified.
Delivery by 3 p.m. the next business day to most areas, by 4:30 p.m. to rural areas and by 8 p.m. to residences. Available throughout all 50 states (except certain areas of Alaska and Hawaii).

FEDEX PRIORITY OVERNIGHT®
Recommended service for any urgent shipments, or those sent on Thursdays, or within a day or two of a major holiday.
Delivery by 10:30 a.m. the next business day to most areas; by noon, 4:30 p.m. or 5 p.m. to remote areas.
Available throughout all 50 states. Saturday delivery available in many areas for an additional charge.

CONTACT US
Email:
ResearchShippingCore@email.chop.edu
RISC Website:
https://www.research.chop.edu/shipping
RISC Order Form:
https://www.research.chop.edu/shipping/ilab
https://chop.ilab.agilent.com/landing/101

CORE HOURS
Sample drop off windows: 10 a.m. - 12 p.m. and 1 p.m. - 3:30 p.m.*
Monday - Friday, 9 a.m. to 5 p.m.
*SameDay City shipments must be dropped off between 10 am - 12 pm, at least 1 business day notification needed.
FedEx Priority Alert® is a specialized contract-based service designed to meet the needs of industries that require high degrees of shipping visibility and delivery compliance at every stage of their journey. It gives your package “first class” service ahead of other shipments.

Priority Alert Plus™ service provides additional intervention capabilities including re-icing, gel-pack replenishments and cold storage facilities.

Domestic surcharge* — $15.00
International surcharge* — $25.00 or $0.50/lb whichever is greater

Domestic surcharge* — $17.50
International surcharge* — $30.00 or $0.60/lb whichever is greater

*Surcharge added to FedEx priority overnight shipping charges

Laboratory and customer-provided dry shippers shall be arranged by RISC for CHOP labs who provide a charged dry shipper for their liquid nitrogen shipments. Dry shippers must be properly charged in advance of drop-off to the Core, and must not contain any free standing liquid nitrogen. Return shipments of lab owned dry shippers may also be arranged through RISC. A separate order form is required for the return shipment, and handling fees apply.

In instances where a charged dry shipper is not available from either the CHOP lab or recipient, RISC utilizes World Courier services. Dry shipper rentals require advance notification (by way of order form submission) to secure delivery of a charged dry shipper to the pick-up location and coordinate shipping details. Please allow a minimum lead time of at least 2 business days for domestic shipments, and 2-4 business days for international shipments.

Shipments of lab/customer provided dry shippers may be billed directly to a FedEx account (RISC, recipient or third party account). Shipments utilizing World Courier dry shipper rentals and shipping, may be billed directly to a World Courier account (RISC, recipient or third party).

Charges billed to the RISC FedEx or World Courier accounts are billed back to the lab/grant number provided in the iLab order form.

Contact RISC for specific information regarding pricing and billing options.