SHIPPING CORE
Assistance with Study Drug Shipments During the COVID-19 Pandemic

The Shipping Core can assist with:

FedEx services*

- Domestic services: Standard Overnight, Priority Overnight, SameDay, 2 Day, Express Saver
- International services: International Priority, International Economy
  - Per Shipping Study Drug SOP – international shipments of study drug must be sent to a Physician, and not to the patient directly.
  - Import documentation may be required, and will need to be addressed on a product and country by country basis.
- A FedEx account number is not needed to ship through the Core. However, shipments can be billed directly to a Study/Industry Sponsor or recipient/3rd party FedEx account – as long as it is provided on the order form.

World Courier shipments, which may require additional lead time/coordination to arrange pick-up and delivery

Help determining if the Study Drug is considered a hazard.

Temperature control capabilities available through the Core, include:

- Use of -10°C (12°F), 0-4°C (32-39°F) or 21°C gel packs to help reduce temperature fluctuations for cold and ambient shipments.
  - Due to the nature of our supplies, exact temperature ranges can’t be guaranteed or monitored through delivery to the recipient with these packs.
- Dry ice for shipments at -80°C
- Liquid nitrogen shipments (-180°C) in dry shippers may be arranged through World Courier – but may require at least one business day notification.

Due to limitations, the Shipping Core can’t offer the following services:

- Shipments using UPS
- Shipment of controlled substances. Please contact ORC for assistance with controlled substance shipments.
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- Providing temperature monitors for shipments. We can include temperature monitors provided by the investigator or study, as long as sufficient instructions are provided.

- Set up of individual or departmental courier accounts (e.g., FedEx, UPS, etc.).

How to ship through the Shipping Core

- Submit a shipping order form. For research staff with wet bench PIs, please utilize iLab to submit a shipping order form, if at all possible.

- All other orders may be submitted via a domestic or international downtime order form. Complete one of the attached order forms, as applicable, and email to: researchshippingcore@email.chop.edu and frangakisk@email.chop.edu

- Orders must be accompanied by a Safety Data Sheet (SDS)

- Confirmation of whether an email delivery confirmation is sufficient for study purposes, or if a direct or adult signature is required. Please note that requiring a direct signature may delay delivery if no one answers the door upon delivery attempt.

*Please note that FedEx services may change as the COVID-19 situation continues to evolve, especially with respect to international destinations. FedEx is currently experiencing temporary service suspensions in Italy and China, and other international shipments may experience transit delays of 1-2 business days. The Shipping Core is monitoring these alerts closely, but can also be found here. If you have destination specific questions, please contact the Core.