

CRASH PLAN

New RIS Service Assures File Backup Protection

Ever forget to save a Word document and have to start all over from the beginning or accidentally deleted an important document or Grant Submission? Or perhaps, like many Children's Hospital of Philadelphia researchers, you work on multiple computers or laptops and need to retrieve a file from your other machine? Rare, yet still possible, what if your PC crashes, gets lost, or is stolen? Wouldn't it be great to have an easy way to get those documents, and recover all your work?

[CRASHPLAN](#), a Children's Hospital of Philadelphia Research Institute sponsored resource, provides continuous backup to protect and synchronize your files with no effort on your part, other than the initial setup!

Code 42 backs up the files and data of up to 3 computers folders to a single interface, that can be accessed and downloaded to the other 2 computers. It sets up in minutes, and will automatically back up every 15 minutes, right up to your last key stroke! There really is no comparable backup and file synchronization service at CHOP. In a word, it is awesome!

Features:

- Backup and restore tool for crashed, lost, or stolen machines
- Backups run in the background every 15 minutes
- Backups capture right up to your last key stroke
- Easy to use interface to manage your backed-up files
- Backup protection for up to 3 machines
- See all of your machines and pull them down to any of them, whether MAC or PC
- Backup data available for 90 days
- As long as you have internet access you can get to them, no need for VPN/VDI or CHOP network access

Important Notes:

- CRASHPLAN is not intended to replace File Share service for collaboration and sharing of larger files
- Please be aware that applications will not be backed up, nor will computer operating systems
- Files you delete on your computer will only be available for 90 days in the CrashPlan backup
- Currently there are under 500 software seats available, and they are being taken quickly, so submit your request as soon as possible to ensure you have this data protection in place

Jason Kern, a Support Analyst in our RIS End User Technology Services team, is the go-to resource for this terrific new service. He has completed full software training and implemented its setup and configuration. He will happily assist you with setup of your computers. To get more information or submit a request for this service, please visit [CrashPlan](#) on the main Research Institute website. Submit a request today and get your data protected!

[View a 3-minute YouTube video about CrashPlan](#)