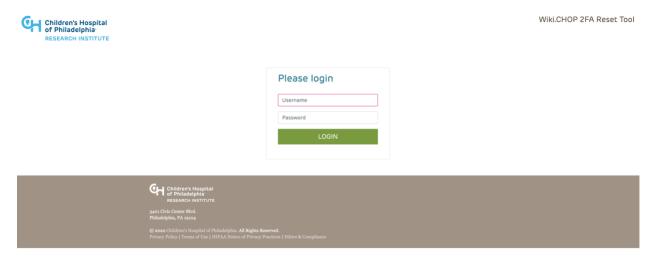
Wiki.CHOP 2FA Reset Instructions

Step 1: On-network staff have access to the tool. Off-network/external collaborators will need to ask their space owners to perform the reset

Step 2: Once on the login screen, sign in using your CHOP AD credentials.



Step 3: Next you will see the following screen:

Children's Hospital of Philadelphia RESEARCH INSTITUTE		Wiki.CHOP 2FA Reset Tool Hello Michael •
	2FA Reset Form Are you submitting this 2FA reset request for yourself? Ves No SUBMIT CANCEL	
	Children's Hospital of Philadelphia Real Civic Conter Bibd. Philadelphia, PA 19104 @ acces Children's Hospital of Philadelphia. All Eights Reserved. Privacy Pulicy [Terms of Use] HEPAA Notice of Privacy Practices] Ethics & Compliance	



Wiki.CHOP 2FA Reset Instructions

Step 4: If you are resetting your 2FA for yourself, please select "Yes" and proceed to Step 5. If you are resetting the 2FA for others, please select "No", and proceed to step 6.

Children's Hospital of Philadelphia RESEARCH INSTITUTE		Wiki.CHOP 2FA Reset Tool Hello Michael -
	Home / Wiki.CHOP 2FA Reset Confirmation WIKI.CHOP 2FA RESET CONFIRMATION Two-Pactor Authentication for Wiki.CHOP has been reset for the following users: Biberatom Upon your next login you will be presented with a QR code to scan into your authenticator app. Please refer to https://www.research.chop.edu Yannoancements/two-factor-authentication-zfa-for-wikichop for more information and instructions on how to configure your authenticator app.	
	Childran's Hospital REARCH NSTUTE Spain Childrane Bud Philadelphia, PA 19104 Se acca Children's Hospital of Philadelphia, All Rights Reserved. Princy Policy Terms of Use HIDAA Notice of Princy Practices Ethics & Compliance	

Step 5: Once you receive confirmation that your 2FA has been reset, the next time you log in you will be presented with the QR code to set up 2FA in Microsoft Authenticator. Please reference the <u>Wiki instructions</u> for additional support.

If you have received a "Not Permitted" message, please contact wikiadmin@chop.edu.

Step 6: If you are resetting 2FA for other users, please provide the username(s). You can search for by last name for users and can add as many users as needed.

Children's Hospital of Philadelphia RESEARCH INSTITUTE		Wiki.CHOP 2FA Reset Tool Hello Michael *
	2FA Reset Form Are you submitting this 2FA reset request for yourself? Yes No Please specify the user(s) you wish to reset: Search By Last Name SUBMIT	
	Children's Moopital Printelephia REFARCH INSTITUTE Splittedephia Milledephia, N. Standard Milledephia, All Rights Reserved. Of 2000 Children's Respiral of Filledephia, All Rights Reserved. Privacy Fulloy I Terms of Use HIIPAA Nation of Privacy Practices Ribics & Compliance	



Wiki.CHOP 2FA Reset Instructions

Children's Hospital of Philadelphia RESEARCH INSTITUTE		Wiki.CHOP 2FA Reset Tool Hello Michael *
	2FA Reset Form Are you submitting this 2FA reset request for yourself? Yes No Please specify the user(s) you wish to reset: Michael Liberatore (liberatorat) Parking Polyto (dobyna) Search By Last Name SUBMIT	
	Children's Hospital RESEARCH NETTUTE Spen Child Comer Ende Philadolphin, FA 19104 © 2022 Children's Hospital of Philadolphia. All Rights Reserved. Privacy Pulicy Terms of Use HEPAA Notice of Privacy Practices Ethnics & Compliance	

Step 7: Hit submit to reset the 2FA

Children's Hospital of Philadelphia RESEARCH INSTITUTE		Wiki.CHOP 2FA Reset Tool Helio Michael •
	Home / WikiCHOP 2FA Reset Confirmation WIKI.CHOP 2FA RESET CONFIRMATION	
	Two-Factor Authentication for Wiki,CHOP has been reset for the following users: I liberatom: Folgspa Flease notify the users above that their two-factor authentication has been reset and to refer to https://www.research.chop.edu/announcements/two-factor-authentication-zfa-for-wikichop for more information and instructions on how to configure their authenticator app.	
	Children's Hospital RESEARCH INSTITUTE S401 Civic Center Bivd. Philadelphia: Na 19104 © 2022 Children's Hospital of Philadelphia. All Fights Reserved. Privacy Policy Terms of Use HIRAA Notice of Privacy Practices Ethics & Compliance	

Step 8: Once you receive a confirmation, please notify users that their 2FA has been reset. The next time they log in, they will be presented with the QR code to set up 2FA in Microsoft Authenticator. Please reference the <u>Wiki instructions</u> for additional support.

If you have received a "Not Permitted" message, please contact <u>wikiadmin@chop.edu</u>.

